



移動式即熱淨水機 安裝使用說明書

Portable Filter Dispenser
Installation and
Operating Manual

Z1X 系列



掃描二維碼
保養登記
Warranty
Registration



保養細則請參閱網站

在未閱讀和照解本使用說明書的情況下，請勿對本機進行任何操作！

Do not perform any operations on this product without reading or understanding this manual.

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01 用戶必讀

用戶必須嚴格按照本《安裝使用說明書》(後簡稱說明書)中所闡述的安裝規範操作。並按照說明書中的使用方法使用本產品。否則，對於一切因未按照說明書規定安裝、使用本產品而造成產品損壞或漏水而造成的財產損失。甚至人身傷害，本公司不承擔任何經濟和法律責任。

- ◎使用前請仔細閱讀本說明書
- ◎請妥善保存本說明書以備使用。
- ◎產品外觀、顏色或表面圖案以實物為準。
- ◎我們的產品在不斷更新，若有變更恕不另行通知。
- ◎本產品的維護、濾芯更換請聯係授權售後服務人員。
- ◎定期檢查電源、電纜是否鬆脫損壞，避免漏電造成重大事故。
- ◎不得擅自拆開或改裝淨水器，可能會導致故障或漏水造成財產損失。
- ◎任何因不當使用所造成的故障，將不在保修範圍內。
- ◎拔掉插頭時請不要強拉電源綫。
- ◎如果電源軟綫損壞，為了避免危險，必須由製造商、其服務機構或類似的專業人員更換。
- ◎以下情況請勿使用此產品：
 - ◇發現淨水器已有損壞
 - ◇發現插頭或電源綫有損壞
 - ◇發現淨水器不斷有水溢出

02 安全注意事項

電源

- ◎適用電源:220-240V AC應單獨使用額定10A或10A以上的帶接地的插座。
- ◎如電源綫、插頭損壞或插座鬆動時，請勿使用本產品。
- ◎如電源插頭或接觸部分有灰塵或水等異物，請用乾布擦拭乾淨再使用。

安裝時

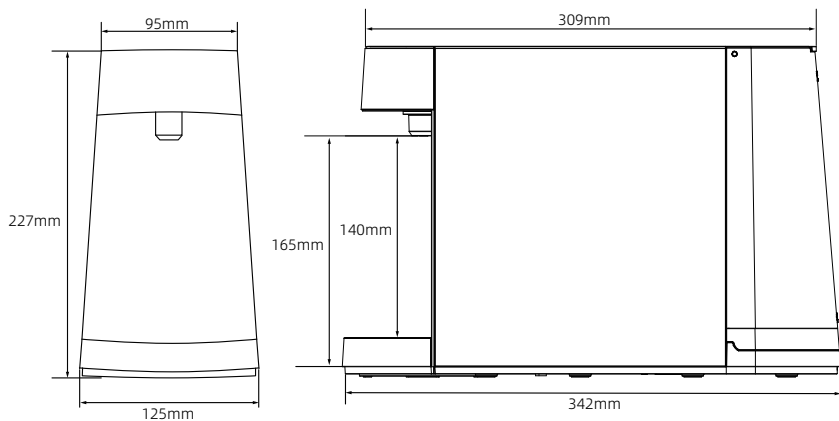
- ◎安裝位置不得靠近暖設備、電熱產品或其他高溫場所。
- ◎安裝位置不得處於會出現或有可能出現可燃性氣體泄露的場所。
- ◎室內用產品，安裝位置應避免陽光直射以及潮濕環境。
- ◎應將本產品放置於穩固、平坦、水平的表面上。

使用時

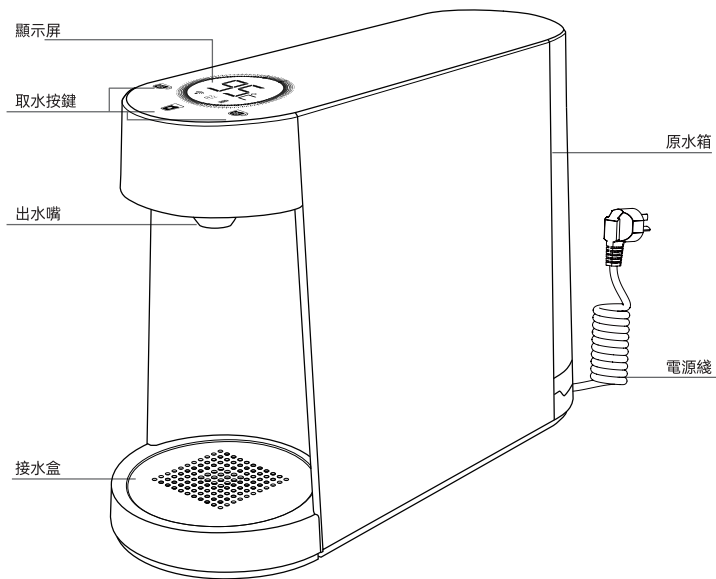
- ◎首次使用或長期沒有使用時，應將前2.4升水排故掉，以保障飲用水的新鮮和健康，見P11“首次使用”說明。
- ◎禁止往原水箱倒入不明液體、不明水質的水源或其他異物。
- ◎若發現產品內部有水流出或周邊大置積水，請斷開電源連接並與客服中心聯係。
- ◎如發現機器內部有異常聲音、焦味、煙等，請斷開電源鏈接並與客服中心聯係。
- ◎切勿對本產品進行任意拆卸或改造，如有故障請與客服中心聯係。
- ◎當處於運行狀態時，請勿移動本產品。
- ◎清潔產品時，不得噴灑清潔劑、稀釋劑、酒精等，請使用柔軟乾布進行擦拭。
- ◎請勿抓住出水口對產品進行旋轉或搬動。
- ◎本產品不建議由肢體不健全、感覺或精神上有障礙或缺乏相關經驗和知識的人(包括兒童)使用，除非有負責他們安全的人對他們使用本產品運行監督和指導。

03 產品簡介

► 產品結構及尺寸圖



►外觀示意圖



► 規格參數

備注：以上參數為實驗室數據，
基於各地水質及水壓的變化，
數據可能存在差異。

產品名稱	移動式即熱淨水機
產品型號	Z1X-EG/Z1X-CG/Z1X-CB/Z1X-CS/Z1X-CPB/Z1X-CDB
功 率	額定功率2200W；加熱功率2100W
淨水流量	0.7L/min(常溫)；0.6L/min(45℃)；0.3~0.4L/min(95℃)
產品重量	毛重3.7Kg；淨重2.5Kg
額定電壓	220V ~ 50Hz
產品尺寸	342x125x227mm
進水壓力	常壓
工作壓力	0.03MPa-0.1MPa
適用水溫	5℃~38℃
總淨水量	500L
執行標準	GB 4706.1-2005;GB 4706.19-2008 EN 60335-1:2012；EN 60335-2-15:2016
衛生許可批號	閩衛水字（2024）第（01）0055號
進水水質	符合GB5749《生活飲用水衛生標準》市政自來水
出水水質	符合《生活飲用水水質處理器衛生安全與功能評價規範——一般水質處理器》
裝箱清單	主機（含濾芯）×1，水箱×1，接水盒×1，接水盒蓋×1， 歡迎卡×1，說明書×1

► 過濾性能

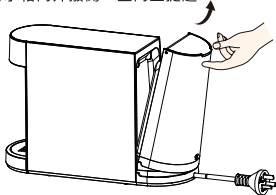
複合濾芯		
濾芯過水級別	第一層（微電荷/微濾膜）	第二層（CB）
功能	去除泥沙，鐵鏽大顆粒，攔截懸浮雜質，去除餘氯、去除大腸桿菌	去除水中異味異色、提升口感
過濾精度	2-5微米	5-10微米
流量性能	0.7L/min	
建議更換周期	500L/9-12個月	

04 安裝說明

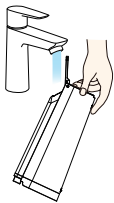
► 加水操作

請將該淨水機安裝在陰涼、通風、穩固的平面上，遠離熱源。
未確保飲水質量，請使用本公司的正品濾芯。

①將水箱向外撥開，並向上提起。



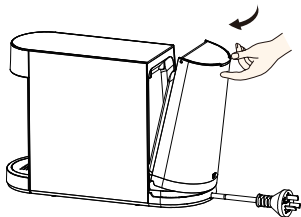
②將水箱加水至水位最大刻度。



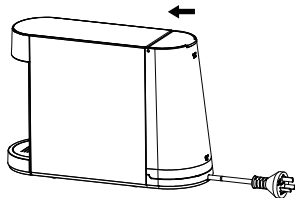
注意

- 取水前，請確保水箱內的水先倒空，否則可能導致產品壽命縮短或者故障。

③將已加滿水的水箱放回原處。



④將水箱安裝到主機上並會有“咔”的一聲。

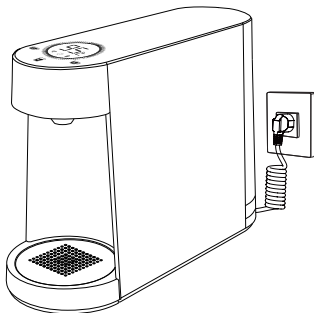


注意

- 本產品適用水源符合GB5749的市政自來水。

► 電源連接

◎ 將電源線插頭插入電源插座，機器發出“滴”聲並且點亮顯示面板，表示機器進入工作狀態。



⚠ 注意

- 本產品只適用交流220V-240V的電源，並且應單獨使用額定10A或額定10A以上的帶接地的插座。
- 如果電源軟線損壞，為避免危險，必須由製造廠或其維修部或類似的專職人員來更換。

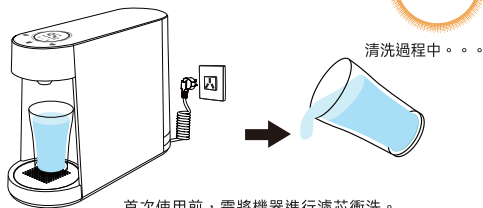
05 首次使用

► 首次使用前

◎ 首次使用前，需觀察機器在通電進入運行狀態過程中，是否產品內部有水流或周邊積水，如發現上述情況請斷開電源鏈接並與客服中心聯係。

◎ 使用過程中如發現機器內部有異常聲音、焦糊味、煙等，請斷開電源鏈接並與客服中心聯係。

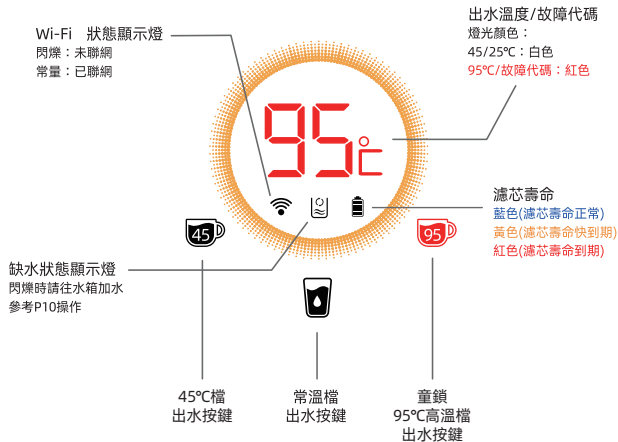
◎ 首次使用時，機器將會啟動內部清洗，前3箱水建議倒掉以保障飲用水的新鮮和健康。
機器清洗時，面板上的雙“8”呈閃爍狀態。



首次使用前，需將機器進行濾芯衝洗。

- ① 單擊常溫25℃出水(蜂鳴器反饋滴一聲)進入濾芯衝洗待機狀態。
- ② 數碼管紅色顯示瀑布狀，累計衝洗2.4L后結束衝洗進入待機。

顯示操作說明



注：

持續60秒未進行任何操作，系統即自動進入“休眠狀態”(燈光微亮)。

06 使用說明

▶ 在休眠狀態，單擊任何按鍵進入“喚醒狀態”



- ① 單擊任何出水按鍵進入“喚醒狀態”(燈光高亮)

在“喚醒狀態”下單擊出水(蜂鳴器嘀一聲)
，即可正常出常溫25°C水(燈光藍色)。



- ② 在“喚醒狀態”下單擊出水(蜂鳴器嘀一聲)

，即可正常出45°C水（燈光藍色）。



- ③ 在“喚醒狀態”下單擊出水(蜂鳴器嘀一聲)

，即解除童鎖。

再次單擊95°C出水(蜂鳴器嘀一聲)，

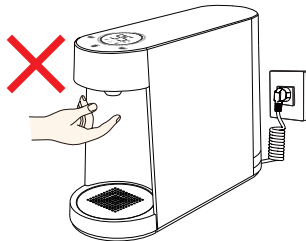
即可正常出95°C水(燈光紅色)。

- ④ 在出水過程中，按任何取水功能按鍵均停止出水，

水箱缺水自動停止；持續出水300ml自動停止。

⚠ 注意

- ◎ 取熱水時，不可把手伸向出水口下方，以免熱水燙傷。
- ◎ 為防止乾燒，機器首次通電取熱水時，將出一段常溫水，再出熱水。



常溫水






45度/泡奶



95度/泡茶

07 功能說明

▶ 濾芯壽命



◎  為濾芯壽命符號，機器使用新的濾芯時，不顯示；當濾芯壽命只剩15%時，濾芯壽命符號  黃色閃亮顯示，表示需要準備更換濾芯；當濾芯壽命為零時，濾芯壽命符號  紅色常亮顯示，此時需要更換新濾芯。

當濾芯壽命為零時：機器發出3秒提示音。如果濾芯壽命一直沒有清零，機器每次製水時聲音提示3秒，當出現聲音提示時，點按的任何按鍵都可以清除當前的聲音提示。

⚠ 注意

濾芯壽命僅做提示作用，不限制機器製水、取水等操作，為了您和家人的健康，請及時更換原裝旅行（更換方法請查閱第15頁“耗材更換”）

▶ 排空

◎ 將機器插上電源並將機器上的原水箱取下，同時長按“”和“”在解除童鎖狀態下操作按鈕機器將進行啟動排空模式，直到機器排空停止工作。





▶ 高溫水溫度調節

◎ 在海拔較高地區（>2000m）使用此設置，可以避免出高溫水時出現氣化、噴氣等現象。上電 15 秒內，同時短按“45°C檔”+“常溫檔”+“95°C檔”5次，機器鳴叫一聲，且三個檔位燈光同時閃爍，界面顯示當前高溫水設定值。通過短按“常溫檔”降低高溫水出水溫度，短按95°C檔提高高溫水出水溫度，溫度範圍為 82-95°C，設置完成後長按 45°C檔 3s，機器鳴叫一聲，保存當前顯示的沸點值並退回正常顯示界面，燈光停止閃爍。

⚠ 注意

沸點調節後，高溫檔出水界面顯示仍然為95°C，不跟隨沸點調節而變更顯示溫度。

▶ 恢復出廠設置

- ◎ 上電15秒內長按“”+“”鍵5秒，蜂鳴器以1Hz頻率響4S進入恢復出廠待確認狀態，同時雙八白色顯示按1Hz閃爍。
- ◎ 待確認狀態持續4秒無操作或除單擊“”鍵之外的操作恢復正常上電後狀態。
- ◎ 待確認狀態4秒內單擊“”完成恢復出廠設置，數碼管紅色顯示三條杠狀慢閃且蜂鳴1秒，未斷電操作任何面板按鍵無效；WIFI重置進入待配網狀態；重新上電後進入首次使用狀態。

Wi-Fi聯網

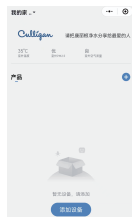
① 微信搜索“culligan”公眾號



② 點擊右下角“智慧互聯”



③ 點擊下方“添加設備”



④ 搜索並添加設備



⑤ 選擇鏈接的Wi-Fi網絡

选择设备工作 Wi-Fi 并输入密码

如果你的Wi-Fi是5GHz的，请先设置为2.4GHz，[常见路由器的设置方法](#)




⑥ 等待設備添加完成



08 維護及故障診斷

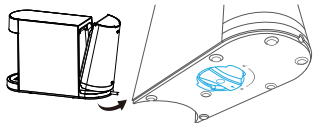
► 耗材更換

◎ 當濾芯壽命為零時，濾芯壽命符號“”紅色常亮顯示，此時需更換新濾芯，濾芯更換步驟如下：

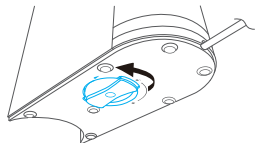
◎ 濾芯壽命到期後不會限制機器的製水取水等操作，但每天取水時會有提示音提醒，為了您的飲水健康，建議按照濾芯提示及時更換濾芯。

複合濾芯更換

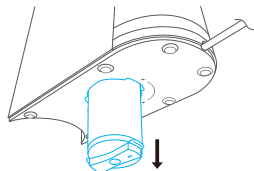
步驟1 拔出電源，取出濾芯



將機器的水箱拿起後，機器正放（確保不能倒）



將濾芯蓋向解鎖方向旋轉到解鎖位置 

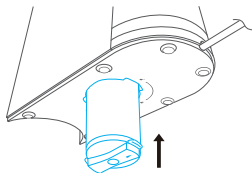



向下拔出舊濾芯

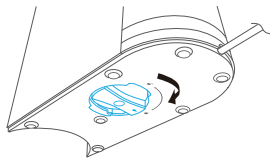
步驟2 安裝新濾芯並復位



裝上新濾芯，再裝上濾芯固定支架及上蓋



將濾芯按照對應到解鎖位置放入，並順時針旋轉（喀一聲） 








安裝到位，即可使用

步驟3 安裝新濾芯並復位

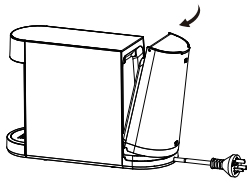


濾芯壽命清零操作

- ①當更換新的原裝濾芯后，蓋上原水箱蓋，解鎖狀態下長按常溫鍵和95°C鍵( + ) 3秒，進入濾芯復位狀態，此時濾芯狀態和95°C指示燈閃爍   。
- ②進入復位狀態5秒內，長按95°C鍵  3秒，蜂鳴器長鳴2秒復位成功。

⚠ 注意

- ◎更換濾芯前，請斷開電源連接。

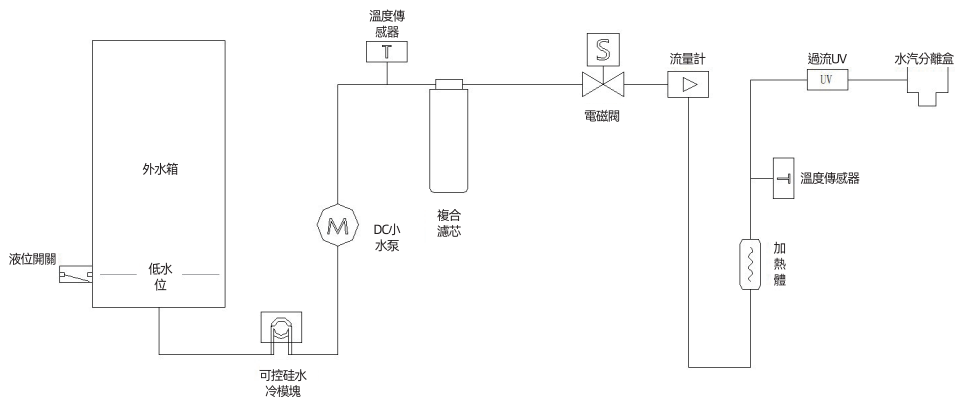


為水箱更換新鮮水后放置水箱
和水箱蓋回到原位

► 故障診斷與處理

故障代碼	名稱	工作原理	機器提醒方式	蜂鳴器	恢復方式
E6	超溫保護	開啓加熱時當出水溫度連續兩次超過108°C以上報警E6；	雙八E6紅色快閃	/	故障排除后，重新上電恢復
E7	溫度傳感器故障	檢測到進/出水溫度傳感器未插或者短路，執行進水溫度傳感器保護	雙八E7紅色快閃	/	故障排除后，重新上電恢復
E8	通信故障	連續3秒中UI板數據接收異常(數據錯誤、無通信)	雙八E8紅色快閃	/	故障排除后，重新上電恢復

09 電氣原理圖



10 環保使用期限

產品中有害物質的名稱及含有的信息表										
部件名稱	有害物質									
	鉛 (Pb)	汞 (Hg)	鎘 (Cd)	六價鉻 [Cr (VI)]	多溴聯苯 (PBBs)	多溴二苯 醚 (PBDEs)	鄰苯二甲 酸二正丁酯 (DBP)	鄰苯二甲 酸二異丁酯 (DIBP)	鄰苯二甲 酸丁苯酯 (BBP)	鄰苯二甲 酸二 (2-乙基) 己酯 (DEHP)
電控板組件	X	0	0	0	0	0	0	0	0	0
泵組件	X	0	0	0	0	0	0	0	0	0
螺絲	0	0	0	X	0	0	0	0	0	0
電源適配器	0	0	0	0	0	0	0	0	0	0
電磁閥組件	0	0	0	0	0	0	0	0	0	0
加熱模塊	0	0	0	0	0	0	0	0	0	0
注1:0：表示該有害物質在該部件所有均質資料中的含量均不超出電器電子產品有害物質限制使用國家標準要求。 X：表示該有害物質至少在該部件的某一均質資料中含量超出電器電子產品有害物質限制使用國家標準要求。 注2：以上未列出的部件，表明其有害物質含量均不超出電器電子產品有害物質限制使用國家標準要求。										

說明：某些型號產品可能不包含表中部分部件，具體以實物為準，標記“×”部件，皆因行業技術發展水平限制而無法實現有害物質的替代



在中華人民共和國境內銷售的電子信息產品必須標識此標誌，圓圈內的數字表示正常使用狀態下產品的環保使用期限。

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01 Notes

The user must strictly follow the installation specifications specified in the User Manual (the “Manual”) and use the product according to the instructions of the Manual. Otherwise, the Company shall not assume any economic and legal responsibility for any property loss or personal injury caused by product damage or water leakage due to the failure to install or use the product in accordance with the instructions.

- ◎ Please read carefully the Instructions before using.
- ◎ Please keep this Manual properly for proper use.
- ◎ The appearance, color or surface pattern of the product shall be subject to its physical form.
- ◎ The product is constantly updated without any further notice.
- ◎ For the maintenance and filter element replacement of this product, please contact the authorized after-sales service personnel.
- ◎ Do not use this product under the following circumstances:
 - ◇ The purifier is found damaged
 - ◇ The plug or power cord is found damaged
 - ◇ The purifier is found to overflow
- ◎ Check regularly whether the power connection and wire are loose or damaged to avoid major accidents caused by leakage.
- ◎ Do not disassemble or modify the water purifier without permission, which may lead to failure or leakage resulting in property damage.
- ◎ Any failure caused by improper use will not be covered by the warranty.
- ◎ Don't pull the power cord in force when unplugging.
- ◎ If the power cord is damaged, in order to avoid danger, it must be replaced by the manufacturer, their service organization, or similar professionals.

02 Cautions

Power

- ⊙ Applicable power supply: 220-240V AC used separately with a grounded socket rated 10A or above.
- ⊙ Do not use this product if the power cord or plug is damaged or the socket is loose.
- ⊙ If there is dust or water or other foreign matter in the power plug or contact part, please wipe it with a dry cloth before use.

During installation

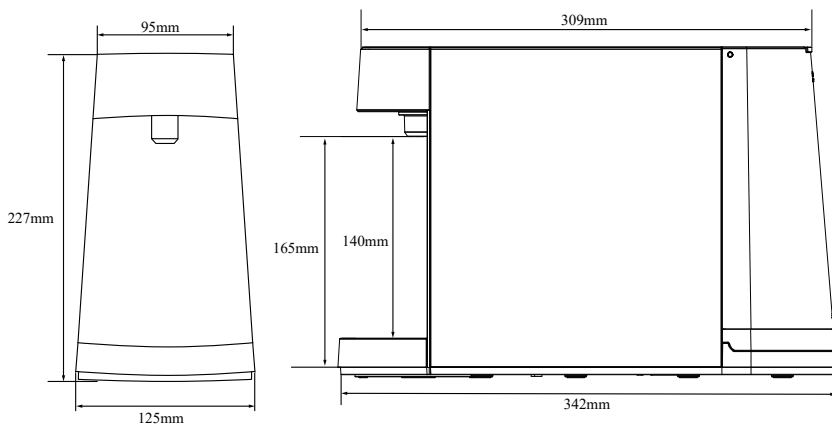
- ⊙ The installation position shall not be near the heating equipment, electric heating products or other high temperature places.
- ⊙ The installation position shall not be in the place where flammable gas leakage occurs or is likely to occur.
- ⊙ If used indoors, please install it in a place that avoids direct sunlight and damp environment as much as possible.
- ⊙ The product should be placed on a firm, flat and level surface.

During use

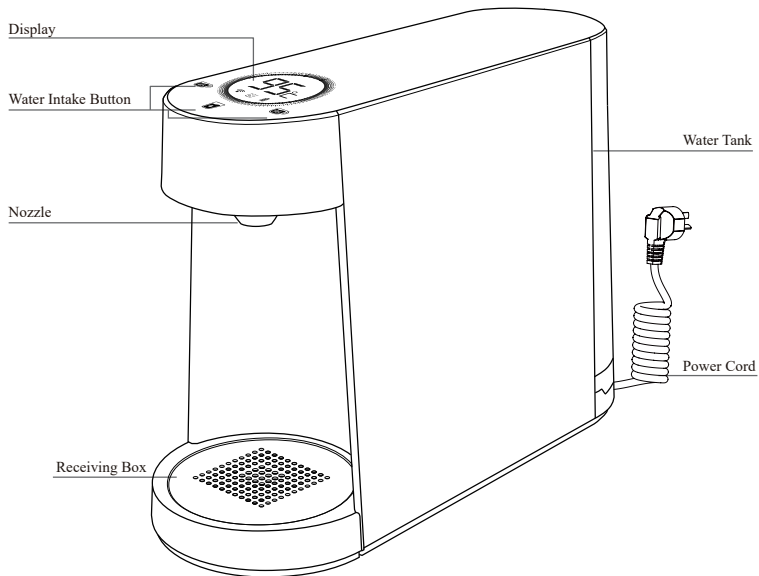
- ⊙ Upon the first time use or idling for a long time of the product, the first 2.4 liters of water should be discharged to ensure the fresh and healthy drinking water. See the instructions for “First Use” on P11.
- ⊙ It is forbidden to pour unidentified liquid, water source of unknown quality or other foreign matter into the original tank.
- ⊙ In case of internal water flow out or surrounding large water, please disconnect the power connection and contact the Customer Service.
- ⊙ In case of abnormal noise, coke and smoke inside the machine, please disconnect the power connection and contact the Customer Service.
- ⊙ Do not disassemble or transform this product without authorization. If there is any fault, please contact the Customer Service.
- ⊙ Do not move the product when it is running.
- ⊙ Do not use cleaning agent, thinner, alcohol and other cleaning products, please use soft dry cloth.
- ⊙ Do not rotate or move the product by holding the water outlet.
- ⊙ It is not recommended to use this product by persons (including children) who are physically unsound, feel or mentally disabled or lack relevant experience and knowledge, unless there is a person responsible for their safety to supervise and guide their use of this product.

03 Product Introduction

► Product Structure and Measurement



► Appearance



► Specifications

Remark: The above parameters are laboratory data, the data may vary with the change of water quality and water pressure in different places.

Product Name	Portable Filter Dispenser
Product Model	Z1X-EG/Z1X-CG/Z1X-CB/Z1X-CS/Z1X-CPB/Z1X-CDB
Rated voltage	220V~ 50Hz
Power	Rated power-2200W : Heating power-2100W
Flow rate	0.7L/min(Embient Temp.); 0.6L/min(45°C) : 0.3~0.4L/min(95°C)
Weight	Gross weight-3.7Kg : Net weight-2.5Kg
Inlet water pressure	Atmospheric pressure
Working pressure	0.03MPa-0.1 MPa
Applicable water temperature	5°C ~ 38°C
Total clean water	500L
Outline Dimension	342×125×227mm
Applied standards	GB 4706.1-2005; GB 4706.19-2008 EN 60335-2-15:2016 ; EN 60335-1:2012
Hygienic permit number	MWSZ [2024] No. (1) 0055
Inlet water quality	In line with GB5749 (Standards for drinking water quality) Municipal tap water
Effluent quality	In line with the Standards for Hygienic Safety and Functional Evaluation of Drinking Water Quality Processors - General water quality processors
Packing list	Dispenser(with Filter) × 1, Water tank × 1, Receiving box × 1, box lid × 1, Quick guide × 1, Installation and Operation Manual × 1

► Filtering Performance

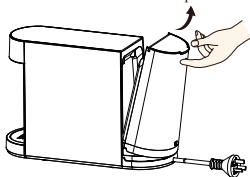
Composite filter element		
Filter element level	First layer (Microcharge/ microfiltration membrane)	Second layer (CB)
Function	1. Remove sediment and rust particles, block suspended impurities, eliminate residual chlorine and E. coli	1. Remove the abnormal odor in the water and improve the taste
Filtration accuracy	2-5 microns	5-10 microns
Flow performance	0.7L/min	
Recommended replacement period	9-12 months	

04 Instructions on Installation

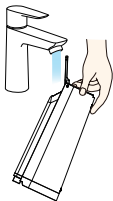
► Adding water

Install the water purifier on a cool, ventilated and stable surface, away from heat sources. In order to ensure the quality of drinking water, please use the genuine filter element of the Company.

- ① Push the water tank outward and lift it upward.



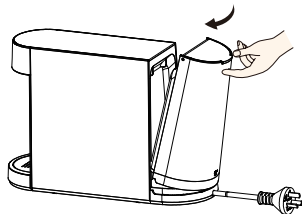
- ② Add water to the tank to the maximum water level scale.



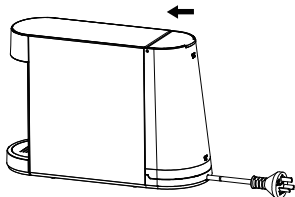
Note

- Before taking water, make sure to empty the tank, otherwise, the service life of the product may be shortened or the product may fail.

- ③ Put back the tank filled with water.



- ④ Mount the tank onto the machine until a "Click".

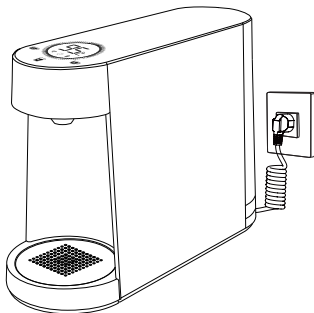


Note

- The applicable water source of this product is municipal tap water in line with GB5749.

► Power Connection

© Plug the power cord into the power socket, and the machine will sound a “Beep” and the display panel will light up, indicating that the machine is in working state.



⚠ Note

- This product is only applicable to power supply of 220V to 240V AC, with separate grounding socket rated 10A or more.
- If the power cord is damaged, it must be replaced by the manufacturer or its maintenance department or similar professional personnel to avoid danger.

05 First Use

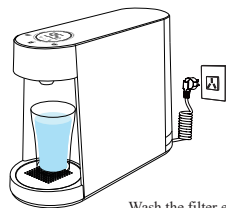
► Before First Use

© Before first use, it is necessary to observe whether there is water flow out of the product or water surrounding the product when the machine is in working state. If yes, please disconnect the power and contact the Customer Service.

© In case of abnormal noise, coke or smoke inside the machine, please disconnect the power connection and contact the Customer Service.

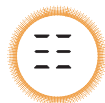
© During first use, the machine will start internal cleaning, and the first 3 tanks of water are recommended to be poured out to ensure fresh and healthy drinking water.

When the machine cleans itself, the double “8” on the panel will flash.



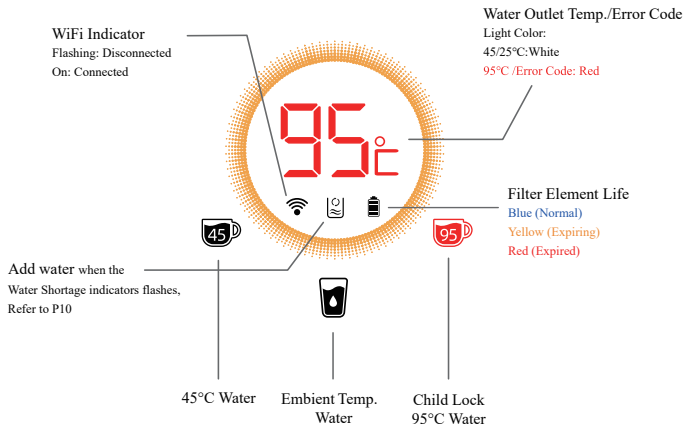
Wash the filter element before first use

- ① Click the Ambient Temperature 25°C (a “Beep”) to the state of filter element washing standby.
- ② The LED is in red waterfall shape, After washing 2.4L, the machine enters the Standby state.



During the cleaning.

► Display Operation Instructions



Note:

The system will automatically enters the Sleep state (faint light) if no operation for 60 seconds.

06 Instructions

In the “Sleep” state, click any button to enter “Wake Up”



- ① Click any water-out button to enter “Wake Up” (bright light)

In the “Wake Up” state, click  for water out (a beep)
at Ambient temp. of 25°C (Blue)



- ② In the “Wake Up” state, click  for water out (a beep)

at the temp. of 45°C (Blue)



- ③ In the “Wake Up” state, click  for unlocking the Child

Lock (a beep)

Click again for water out (a beep) at the temp. of 95°C

(Red)

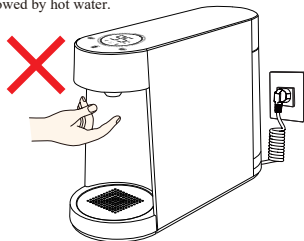
- ④ Click any water button to stop water out, and the system will automatically stop under water shortage or water out continuously for 300ml.



Note

◎ When taking hot water, do not extend your hand under the water outlet to avoid burning.

◎ In order to prevent dry burning, when the machine is powered on for the first time, some ambient temperature water will be produced, followed by hot water.



Ambient Temp






45°C/Milk



95°C/Tea

07 Functions description

► Filter Element Life



©  The symbol for the filter element life, no display when using a new one; when only 15% left, the symbol  flashes yellow, indicating the element is about to be replaced; When the element life is zero, the symbol  lights red, indicating the element needs to be replaced. The system gives a 3-second alert sound when the element life is zero.

If the “Zero” state lasts, the system gives a 3-second alert sound every time making water, which can be stopped by clicking any button.

Note

The filter element life symbol is for reference only, it will not restrict making water and taking water. For the health of you and your family, please replace the filter element in time
(Refer to “Consumable Replacement” on P33 for instructions)

► Emptying

© Plug the machines and take out the tank, press and hold “ ” and “ ”





to start emptying under the Child Lock unlocking state, until it finishes emptying.

► Boiling Point Adjustment for High Altitude Areas

© This setting prevents vaporization and sputtering when dispensing hot water at altitudes above 2000 meters. Within 15 seconds of power-on, simultaneously press the “45°C ” + “ Ambient Temperature ” + “95°C ” buttons 5 times, the machine beeps once, all three indicator lights will flash, and the interface will display the current high-temperature water setting. Press the “Ambient Temp” button briefly to decrease the temperature. Press the “95°C” button briefly to increase the temperature. The adjustable range is 82°C to 95°C. Press and hold the “45°C” button for 3 seconds. The unit will beep once to confirm, save the displayed boiling point value, and return to the normal interface. The indicator lights will stop flashing.

Note: After adjustment, the high-temperature water display will still show “95°C” and will not reflect the new boiling point setting. This feature is not available on all models; it is only equipped on some upgraded units.

► Resetting

- © Within 15 seconds of power-on, long press on “ ” + “ ” for 5 seconds, the buzzer rings for 4 seconds at 1Hz to enter the waiting-status for confirmation of RESETING, and the dual-eight white display blinks at 1Hz.
- © Within 4 seconds if no any operation or click on other keys except “ ” come back to Home page automatically for normal use.
- © Click “ ” within 4 seconds to confirm RESETING, the three bars slowly flash and buzz for 1 second, and all keys are invalid before re-power on; WIFI reset and enter waiting Distribution network status; Enter initial use status after re-power on.

WiFi Connection

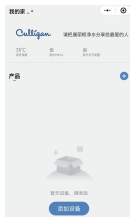
① Search on "culligan" Service Account on Wechat



② Click on "智慧互联" in the bottom right corner



③ Click on "添加设备" below



④ Search and add devices



⑤ Select Wi-Fi connection

选择设备工作 Wi-Fi 并输入密码

如果你的Wi-Fi是5GHz的, 请先设置为2.4GHz, [常见路由器的设置方法](#)




⑥ Waiting for device addition to complete



08 Maintenance and Troubleshooting

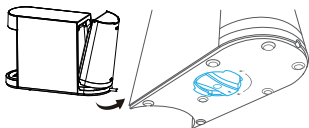
► Consumable Replacement

© When the element life is zero, the symbol  lights red, indicating the element needs to be replaced. Refer to the below for replacement:

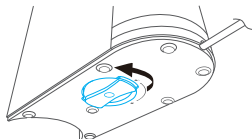
© The expiration of the element life will not affect making or taking water, but there will be alert sound each time. For the health of you and your family, please replace the filter element in time.

Composite filter element replacement

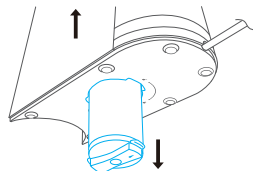
STEP 1 Unplug the power, take out the filter element



Take out the tank, and put the unit upright, not upside down



Rotate the element cover to 

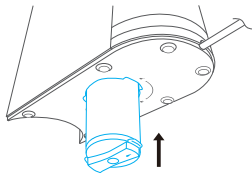



Pull the element down and take it out

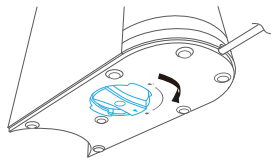
STEP 2 Install a new element and reset



Fix the new element and then the bracket and the cover.








Put in the element in corresponding position and rotate clockwise until a "Click" 



This ends the fixing and the machine is ready for use

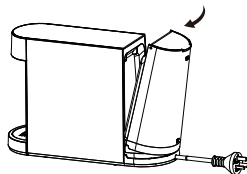
STEP 3 Install a new element and reset



- ① After replacing with a new filter element, close the water tank lid. While the unit is unlocked, press and hold the "Ambient Temp"  and "95°C" buttons  simultaneously for 3 seconds to enter the filter reset mode. The filter status indicator  and the "95°C" indicator light  will now be flashing.
- ② Within 5 seconds of entering reset mode, press and hold the "95°C" button  for 3 seconds. A long beep (approximately 2 seconds) will confirm that the reset was successful.

Note

- © Disconnect the power supply before replacing the filter.

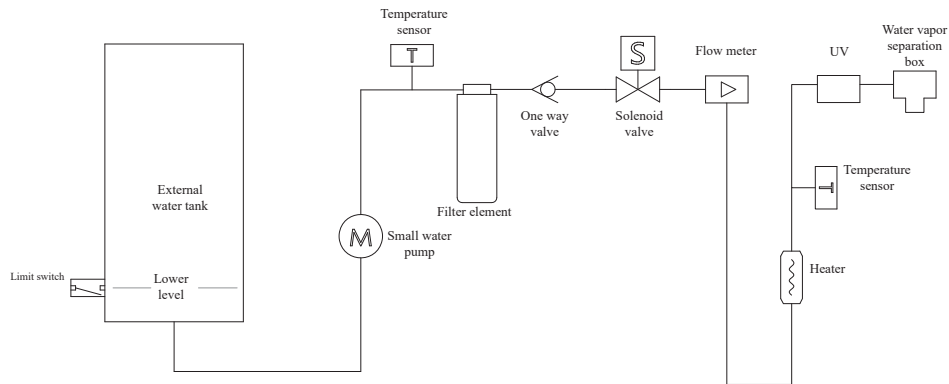


Fill in fresh water in the tank, put the tank and the cover in their original positions

► Troubleshooting and Solutions

Error Code	Name	Working Principle	Machine alert	Buzzer	Restoration
E6	Over temperature protection	E6 alert when water temperatures exceeds 108°C for two times;	Double 8 E6 flashes red	/	Power on to restore after troubleshooting
E7	Temperature sensor error	If the water inlet or outlet temperature sensor is not inserted or short-circuits are detected, the water inlet temperature sensor protection shall be applied	Double 8 E7 flashes red	/	Power on to restore after troubleshooting
E8	Communication error	UI board data receiving exception (data error, no communication) for 3 seconds	Double 8 E8 flashes red	/	Power on to restore after troubleshooting

09 Electrical Schematic Diagram



10 Environmental service life

List of names and information on harmful substances in the product										
Component Name	hazardous substance									
	Lead (Pb)	Mercury (Hg)	Cadmium (Cd)	hexavalent chromium [Cr(VI)]	Polybrominated biphenyls (PBBs)	Polybrominated diphenyl ether (PBDEs)	Phthalic acid Di-n-butyl acetate (DBP)	Phthalic acid Diisobutyl acid (DIBP)	Phthalic acid Butyl benzyl ester (BBP)	Phthalic acid Acid II (2-ethyl) Hexyl ester (DEHP)
Electronic Control Board Components	X	O	O	O	O	O	O	O	O	O
Pump components	X	O	O	O	O	O	O	O	O	O
screw	O	O	O	X	O	O	O	O	O	O
power adapter	O	O	O	O	O	O	O	O	O	O
solenoid valve assembly	O	O	O	O	O	O	O	O	O	O
heating module	O	O	O	O	O	O	O	O	O	O
<p>Note 1: O: indicates that the content of the hazardous substance in all homogeneous materials of the component does not exceed the national standard requirements for the restricted use of hazardous substances in electrical and electronic products.</p> <p>X: Indicates that the content of the hazardous substance in at least one homogeneous material of the component exceeds the national standard requirements for the restriction of hazardous substances in electrical and electronic products.</p> <p>Note 2: The components not listed above indicate that their harmful substance content does not exceed the national standard requirements for the restricted use of harmful substances in electrical and electronic products.</p>										

Note: Some models of products may not contain some of the components listed in the table. The "X" parts are marked because of the limitation of the technological development level of the industry, which makes it impossible to realize the replacement of hazardous substances.



Electronic information products sold within the territory of the People's Republic of China must bear this mark^{*} and the number in the circle indicates the environmental protection life of the product under normal use.

請記錄下列產品資料

型號 Model No. :
機身編號 Serial No. :
經銷商名稱 Dealer :
購買日期 Date of Purchase :
單據編號 Invoice No. :

本產品不斷改進中，如功能有所更改，恕不另行通知

如有疑問，請與客戶服務中心聯絡。不便之處，敬請原諒。

The product specifications may be changed without prior notice.

Please contact customer service for details if necessary.

說明書內容以英文版本為準

If there is any inconsistency or ambiguity
between the English version and the Chinese version,
the English version shall prevail.

保養登記

Warranty Registration



於網上登記新產品保養

Register your product online

www.dchtoolbox.com

小家電維修服務-自攜點

Repair Service - Collection Points



客戶服務中心 DCH ToolBox Customer Service Centre

香港九龍灣啟祥道20號大昌行集團大廈4樓

4/F, DCH Building, 20 Kai Cheung Road, Kowloon Bay, Hong Kong

客戶服務熱線 Customer Service Hotline: (852) 8210 8210

電郵地址 E-mail: 8210service@gilman-group.com